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| Keenan_Logo.png  **May 2015, Monthly Report**  Submitted to Keenan & Associates June 15, 2015  Compiled by Jaikrishna  Jaikrishna.cs@focusite.com |
| PREFACE This monthly summary report covers work accomplished during the period of May 01 through May 31, 2015 as part of Keenan – Focus America Technology Partnership. DISTRIBUTION LIST |

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# BI/BO - Support Services / Enhancements

## BI Enhancements

* PCB Dashboards 3.1 to 4.1 migration – WC bug fixing reported by QA team – In Progress
* PCB 4.1 Demo Dashboard – Development - PL Sections Completed – Sent for Review
* CBR Summary POC Crystal Report – Development completed – UAT Ready
* Portal Integration parameters shared with PCB 4.0 development team
* HH & Enloe Dashboard – Data Refresh – Completed Successfully
* CBMS Weekly Status Report/Dashboard – Development completed – UAT Ready
* ODS 4.0 – Approach shared & ongoing Requirement Analysis and Design & Development – In-Progress
* WCIR Changes requested for SP/JPA/Client IDs & Numbers – Successfully completed – Deployed in PROD
* Keenan Direct – All Leads Report change request – Completed – PROD
* PCB 4.0 Alert Data ETL Development – Completed – Shared with Portal Team for Review – QA Ready (awaiting for Portal team confirmation)

## BI Support Services

* April, 2015 month end AIG ETL support services completed successfully.
* April, 2015 month end ODS ETL issues due to BR mismatch fixed and ETL job run completed successfully
* Completed successfully production tasks of ETL job run, report refresh, Dashboard updates. Four times ODS3 BR issues escalated to iVOS team and the same is fixed. BenefitPoint Prod Data Extract issue twice & followed by Job Execution done manually
* BenefitPoint Password changed – Changed data extractor application and deployed in QA and PROD.
* EBS 2015 Jobs monitoring completed successfully in PROD – Multiple survey issues posted to Business for the correction in SalesForce
* WCIR Job run completed successfully in PROD
* Reports data quality check done successfully
* Daily ODS3 ETL Load Slow in PROD & PROD DB Connection issues – Manual ETL Job run & MV refresh done on 5/28
* KeenanDirect All Leads Data load on daily basis in QA & PROD

## BO Administration Services

* April, 2015 PLCA month end activities completed successfully
* Weekly maintenance completed successfully – Done on 01,08,15,22 and 29
* Daily report generation sanity check executed
* ETL Load Slow : Reindexed and refresh all the explorer, webi reports in PROD on 4/30
* SIA / Reporting Services (PROD – 5, DEV-3, QA-6 & BODS -3) - Restarted successfully –
* Off Business hours Down time 01,08,15,22,29 (PROD – 5 \* 20 Mins = 1 hr 40 Mins)
* Reports & Dashboards migrations (DEV to QA – 11, QA to PROD -1) - completed successfully
* Post Monthly Maintenance activities executed & Monthly ETL Jobs, Reports & Dashboards Backup taken for PROD
* Kaspersky Blocks BI application services after restarting SIA & Tomcat on "Prod, QA and DEV" – issue fixed
* BODS Test Server 4.2 sp2 installation completed successfully – Awaiting approval for Hardware Updates in QA & PROD.

## Tasks in Progress

* AgencyBloc Reports Development – on Hold Individual All leads & Dignity – PROD Ready.
* Alert data – ETL Enhancements – UAT Ready – UAT in Progress by Portal Team
* ODS 4.0 – Ongoing analysis & development activities for better ODS ETL design
* PCB Dashboard 3.1 to 4.1 Redesign – PL - Prod Ready, WC - Bug fixes in Progress
* Private Exchange Reports – CBR POC Crystal Report – UAT Ready
* Private Exchange reports – ETL & Report development - Requirement Analysis – In-Progress

## Planned activities for June, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *#* | Task Description | Action Item / Remarks | Responsible | Tentative Due Date |
| 1 | BODS Server 4.2 sp2 upgrade in QA environment. | 4.2 SP2 Test Server Implementation – Completed; ETL jobs Dry Run – Completed  Pending Approval Server Hardware upgrade | Keenan | On Hold |
| 2 | PCB Dashboards Re-design | PL – Prod Ready,  WC Bug fixes in Progress | Focus | 06/19/2015 |
| 3 | Private Exchange Reports | Data Flow analysis completed. Awaiting for Source & Target DB Server details from client team to proceed further  CBR Crystal Report POC – Completed – UAT Ready | Keenan | Requirement analysis & POC in Progress |
| 4 | Alert Data for PCB 4.0 | Dev & QA Completed - UAT in Progress | Keenan |  |
| 5 | Support routine services | Continuous ongoing work | Focus |  |
| 6 | Task in Progress | 1. AgencyBloc Reports – Dignity & Individual All Leads – UAT Ready 2. ODS4.0 Enhancements –Development 3. Alert Data – Fields - PROD Deployment 4. UCCX – DB Model Analysis & ETL / Reports 5. KeenanDirect Call Center report 6. PCB 3.1 & 4.1 migration | Keenan  Focus  Portal  Keenan  Keenan  Focus | On Hold  Ongoing dev activity  Awaiting feedback  On Hold  On Hold  6/19/2015 |
| 7 | WCIR Report Fields – Second set of Fields | Change request to include all WC claims – In Progress | Focus | 6/12/2015 |

# HIX

## Completed Activities in May, 2015

* Benefit Point API:-
  + - * + Plan Extractor and Plan Service development
        + Code review and adoptability testing
        + Developer’s testing and refactoring analysis
        + Benefit bridge lite Development kickoff
* Quotit API:-
  + - * + Automated Mail service implementation
        + Incremental load for carriers, plans, benefits and services
        + Completed coding and Extraction codes
        + Integration and developers testing
* EEOE API:-
  + - * + Implementation of EEOE API services
        + Contracts analysis and development
        + Repository and Framework setup
        + Login, homepage, Employee and Benefits related contracts developed
* Aflac API:-
  + - * + Database analysis and modification plan
        + Data exchange and SSO implementation
        + Applicant and Agent SSO creation
* Integration:-
  + - * + BenefitPoint and plan services integration started
        + Plan related pages developed
        + logo screen for employer and captcha code integration with registration page completed
        + BenefitBridge portal tables migrated to CBMS (Oracle to SQL)

## Planned activities for June, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *#* | *Task Description* | *Action Item / Remarks* | *Responsible* | *Tentative Due Date* |
| 1 | Benefit Point API | Benefit Point API to be QA tested and UAT ready | Focus | 06/30/2015 |
| 2 | EEOE API | EEOE API contracts analysis, development and refactoring | Focus | 06/30/2015 |
| 3 | Quotit API | Quotit API incremental load development along with developers testing | Focus | 06/30/2015 |
| 4 | Aflac API | Aflac API transmittal and Integration development | Focus | 06/30/2015 |
| 5 | Integration | Employee personal information UI and services integration | Focus | 06/30/2015 |

# CBMS Hotfix Enhancements / CBMS Support

## Enhancements – CBMS Hot fix Release

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| *Squish #* | *Description* | *Priority* | *Rank* | *Status* |
| 12197 | Mt San Jacinto CCD/Server Error Message | P1 |  | Closed |
| 13051 | Aflac SSO integration | P1 | 100 | Dev |
| 12917 | Incomplete EOI Questionnaire - Notations needed | P1 | 101 | Dev complete |
| 13166 | San Bernardino / Query of failed EOI Connections During OE / 4.27.15 | P1 |  | Dev complete |
| 11918 | EOI for Employer Side - New Hire and Mid-year Changes calls OE GI | P2 | 60 | Dev-Pending Clarification |
| 12942 | All Clients/Handling of recalculation during LE/TBD | P1 | 101 | Prod |
| 13159 | All Clients / Suppress EOI email to employees whose EOI is closed / 4.27.15 | P1 |  | Prod-Ready |
| 13022 | Remove Spouse EOI record when Closed or Pending from Benefits Tab and VBB | P1 | 85 | QA-Passed |
| 12469 | Handling Closed Status from Prudential (Decision File) | P1 | 100 | QA-Ready |
| 12928 | EOI Connect Error Handling on Optional Screen | P1 | 101 | QA-UAT |
| 13228 | VTL enrollment is not cleared while closing EE & SP coverage when the GI is 0 for EE and SP | P2 |  | QA-UAT |

## Support

* Weekly Carrier transmittals successfully completed on 05/01, 05/08, 05/15, 05/22
* Monthly Invoice process completed successfully on 05/15
* Disk space maintenance carried out on daily basis
* Scheduled reports run monitored
* Squish support requests handled
* Electronic files for Torrance, Foothill, Clovis and Conejo loaded every week
* Modification of Transmittal scripts to use robocopy instead of FTP Completed
* Release Hotfix was pushed to production

|  |  |  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- | --- | --- |
| **Priority** | **Closed** | **Dev** | **Dev complete** | **New** | **Prod** | **Prod-Ready** | **QA-Pending Clarification** | **QA-Ready** | **Grand Total** |
| **P1** | 21 | 1 | 1 | 2 | 17 | 1 |  | 1 | 44 |
| **P2** | 17 | 1 |  | 4 | 9 | 4 | 1 | 18 | 54 |
| **Grand Total** | **38** | **2** | **1** | **6** | **26** | **5** | **1** | **19** | **98** |

## Planned activities for June, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| Squish # | Description | Priority | Rank | Status |
| 13035 | Handling of Premium for Terminated Child enrolled in Type 2 Plans | P1 | 90 | Dev |
| 12029 | Voluntary Term Life Age Bracket Change/Reduction Report | P1 | 100 | Dev |
| 13312 | Import: Coachella Valley WD | P1 |  | Dev |
| 12481 | NH Enrollments - All Clients / 5-1-15 | P2 | 100 | Dev |
| 13336 | MCSIG/Add plans to all MCSIG clients | P2 |  | Dev |
| 12846 | Foothill DeAnza/ VSP Test File with Addresses Merged | P2 |  | Dev-Pending Clarification |
| 13000 | COS-Active/ HSA only button/TBD | P1 | 100 | New |
| 13344 | Redlands USD - Cannot add to split transmittals for REEP | P1 |  | New |
| 13345 | All Clients/ Ability for COBRA and Retirees to get a LE/tbd | P1 |  | New |
| 13317 | Beneficiary Report- Changes/tbd | P3 |  | New |
| 13301 | Pittsburg USD/ VSP Tier Structure Change/ Due Date 6/5/15 | P1 |  | QA-Passed |
| 12961 | Monthly FuturisCare file to Nick and Conexis | P2 |  | QA-Pending Clarification |
| 13014 | Throwing server error while clicking Pending Tab in Enrollment Center | P2 |  | QA-Pending Clarification |

# Enterprise QA Testing Services

## QA CBMS

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **Milestone** | **Status** | **QA Remarks** | **Action Items** |
| 1 | CBMS | Sanity Test in Staging 7 times | **Completed** |  |  |
| 2 | CBMS | Tested Squishes in QA environment | **Completed** | Completed Squishes: #12928, #13014, #13022, #13079, #13085, #13199, #13228 |  |
| 3 | CBMS | Tested Squishes in Pre Prod environment | **Completed** | Completed Squishes: #13014 |  |
| 4 | CBMS | Tested Squishes in Staging environment | **Completed** | Completed Squishes: #13199 |  |
| 5 | CBMS | Re verified the raised issues. | **Completed** | Completed Squishes: #13022, #13228, #13014 |  |
| 6 | CBMS | Verified Commit Related Issues before fix | **Completed** |  |  |
| 7 | CBMS | Designed Test Cases for the squish and uploaded in TFS | **Completed** | Completed Squishes: #13228, #13159, #13085, #13014 |  |
|  |  |  |  |  |  |

## QA-CBMS Planned Activities for June -2015

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **Milestone** | **Status** | | **QA Remarks** | **Action Items** |
| 1 | CBMS | Regression Testing in Pre Prod Environment for DB Split & Constraints | | Planned |  |  |
| 2 | CBMS | Testing 6.5 release squishes | Planned | |  | Once they started developing 6.5 squishes will work those items |

## QA – Portal

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
|  |  |  |  |  |  |
| **#** | **Project/Application** | **SQ#** | **Milestones/ Task/ Squish Description** | **Status** | **Action Items** |
| 1 | WCIR | 102 | Generate Activity Report By All | Completed |  |
| 2 | WCIR | 104 | Generate Management Summary Report | Completed |  |
| 3 | WCIR | 105 | Generate Open Claims Report By Claimant | Completed |  |
| 4 | WCIR | 106 | Generate Open Claims Report By Location | Completed |  |
| 5 | WCIR | 107 | Generate Open Claims Report By Total Incurred | Completed |  |
| 6 | WCIR | 108 | Generate New Claims Report By Claimant | Completed |  |
| 7 | WCIR | 109 | Generate New Claims Report By Location | Completed |  |
| 8 | WCIR | 110 | Generate New Claims Report By Total Incurred | Completed |  |
| 9 | WCIR | 111 | Generate Closed Claims Report By Claimant | Completed |  |
| 10 | WCIR | 112 | Generate Closed Claims Report By Location | Completed |  |
| 11 | WCIR | 113 | Generate Closed Claims Report By Total Incurred | Completed |  |
| 12 | WCIR | 114 | Generate New Litigation Claims Report By Claimant | Completed |  |
| 13 | WCIR | 115 | Generate New Litigation Claims Report By Location | Completed |  |
| 14 | WCIR | 116 | Generate New Litigation Claims Report By Total Incurred | Completed |  |
| 15 | WCIR | 117 | Generate Open Litigation Claim Report by Claimant | Completed |  |
| 16 | WCIR | 118 | Generate Open Litigation Claim Report By Location | Completed |  |
| 17 | WCIR | 119 | Generate Open Litigation Claim Report By Total Incurred | Completed |  |
| 18 | WCIR | 120 | Generate Open Cumulative Trauma Claim Report By Claimant | Completed |  |
| 19 | WCIR | 121 | Generate Open Cumulative Trauma Claim Report By Location | Completed |  |
| 20 | WCIR | 122 | Generate Open Cumulative Trauma Claim Report By Total Incurred | Completed |  |
| 21 | WCIR | 123 | Generate Open Temporary Disability Claim Report By Claimant | Completed |  |
| 22 | WCIR | 124 | Generate Open Temporary Disability Claim Report By Location | Completed |  |
| 23 | WCIR | 125 | Generate Open Temporary Disability Claim Report By Total Incurred | Completed |  |
| 24 | WCIR | 154 | Develop an application that reads the URL and generates PDF and excel reports | Completed |  |
| 25 | Home Page | 9210 | New Logo | Completed |  |
| 26 | SPECS (New) | 9140 | Unable to generate Employee Concentration report for Tulare | Completed |  |
| 27 | Rating System (SQR) | 9612 | Program Structure report should show carrier name for 25x25 layer even if it’s not selected | Completed |  |
| 28 | Queue - All service Qs | 9119 | Description box should be expandable [one should easily be able to enter and edit long descriptions] | Completed |  |
| 29 | Online Apps - Secadmin | 9531 | Add "Agency Temp" feature + make few fields editable (login name, email etc.) | Completed |  |
| 30 | Rating System (SQR) | 9568 | Pool Member Maintenance Screen | Completed |  |
| 31 | Rating System (SQR) | 9606 | Proforma report change and Program Structure report change | Completed |  |

## QA - Portal Planned Activities for June -2015

|  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- |
|  |  |  | |  |  |  |
| **#** | **Project/Application** | | **SQ#** | **Milestones/ Task/ Squish Description** | **Status** | **Action Items** |
| 1 | PCB Redesign | NA | | Test case design/update for the planned squishes w.r.to the PCB Redesign sprint items | Planned | Planned for June 2015 |
| 2 | PCB Redesign | NA | | Squishes verification for the planned squishes w.r.to PCB Redesign sprint items | Planned | Planned for June 2015 |
| 3 | PCB Redesign | NA | | Issues re-verification w.r.to the planned squishes w.r.to PCB Redesign sprint items | Planned | Planned for June 2015 |
| 4 | PCB Redesign | NA | | Sanity test in PROD for the week end release items w.r.to PCB Redesign sprint items | Planned | Planned for June 2015 |
| 5 | QNR Redesign | NA | | Test case design/update for the planned squishes w.r.to the QNR Redesign sprint items | Planned | Planned for June 2015 |
| 6 | QNR Redesign | NA | | Squishes verification for the planned squishes w.r.to QNR Redesign sprint items | Planned | Planned for June 2015 |
| 7 | QNR Redesign | NA | | Issues re-verification w.r.to the planned squishes w.r.to QNR Redesign sprint items | Planned | Planned for June 2015 |
| 8 | QNR Redesign | NA | | Sanity test in PROD for the week end release items w.r.to QNR Redesign sprint items | Planned | Planned for June 2015 |
| 9 | WCIR Rewrite | NA | | Test case design/update for the planned squishes w.r.to the WCIR Rewrite sprint items | Planned | Planned for June 2015 |
| 10 | WCIR Rewrite | NA | | Squishes verification for the planned squishes w.r.to WCIR Rewrite sprint items | Planned | Planned for June 2015 |
| 11 | WCIR Rewrite | NA | | Issues re-verification w.r.to the planned squishes w.r.to WCIR Rewrite sprint items | Planned | Planned for June 2015 |
| 12 | WCIR Rewrite | NA | | Compare prod data between old WCIR to New WCIR. | Planned | Planned for June 2015 |
| 13 | Portal/Oracle Sprint Items | NA | | Test case design for the planned squishes w.r.to the sprints (5.1.45 - 3.0.45, 5.1.46 - 3.0.46 & 5.1.47 - 3.0.47) | Planned | Planned for June 2015 |
| 14 | Portal/Oracle Sprint Items | NA | | Squishes verification for the planned squishes w.r.to the sprints (5.1.45 - 3.0.45, 5.1.46 - 3.0.46 & 5.1.47 - 3.0.47) | Planned | Planned for June 2015 |
| 15 | Portal/Oracle Sprint Items | NA | | Issues re-verification w.r.to the planned squishes for the sprints (5.1.45 - 3.0.45, 5.1.46 - 3.0.46 & 5.1.47 - 3.0.47) | Planned | Planned for June 2015 |
| 16 | Portal/Oracle Sprint Items | NA | | Sanity test in PROD for week end release items w.r.to the sprints (5.1.45 - 3.0.45, 5.1.46 - 3.0.46 & 5.1.47 - 3.0.47) | Planned | Planned for June 2015 |

## QA- DW Track

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| ***#*** | ***Project*** | ***Task Description*** | ***Status*** | ***Action Item*** |
| 1 | KDAT Reports | Routine Task: (Weekly wise) Done Data quality testing for KDAT report in Production (Apr 2015) | **Completed** | Weekly Data quality testing |
| 2 | Daily Refresh reports | Routine Task: (Day wise) Done sanity check for explorer and crystal report and dashboard. (Apr 2015) | **Completed** | Daily sanity check for PROD explorer reports |
| 3 | HH and Enloe Dashboard | Routine task: (Monthly wise) Verified the changes in Huntington Hospital and Enloe Dashboard (Apr 2015) | **Completed** | Monthly verification for "HH and Enloe" dashboards |
| 4 | PCB Dashboard Verification | PCB dashboard verification in QA environment (29 dashboard) | **Completed** |  |

## QA-D/W Track Planned Activities for June, 2015

|  |  |  |  |  |
| --- | --- | --- | --- | --- |
| ***#*** | ***Project*** | ***Task Description*** | ***Status*** | ***Action Item*** |
| 1 | KDAT Reports | Routine Task: (Weekly wise) Done Data quality testing for KDAT report in Production (May 2015) | **Planned** | Planned for June 2015 - Weekly Data quality testing |
| 2 | Daily Refresh reports | Routine Task: (Day wise) Done sanity check for explorer and crystal report and dashboard. (May 2015) | **Planned** | Planned for June 2015 - Daily sanity check for PROD explorer reports |
| 3 | HH and Enloe Dashboard | Routine task: (Monthly wise) Verification of Huntington Hospital and Enloe Dashboard for May 2015 data | **Planned** | Planned for June 2015 - Need to test for Apr -2015 file |
| 4 | PCB Dashboards | Test case designing for PCB dashboard | **Planned** |  |
| 5 | PCB Dashboards | PCB dashboard re - verification in QA environment through server | **Planned** |  |
| 6 | PCB Dashboards | PCB dashboard verification after portal integrated through NEW PCB portal | **Planned** |  |
| 7 | Proposed Reports | Analysis of CBMS reports conversion to DW crystal report and designing test cases for the same | **Planned** |  |

## QA - HIX

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **Milestone** | **Status** | **QA Remarks** | **Action Items** |
| 1 | CBMS | Testing QUOTIT API | In Progress |  |  |
| 2 | CBMS | Testing Transmittal Engine | In Progress |  |  |
| 3 | CBMS | Testing Benefit Point API | In Progress |  |  |

## QA – HIX planned activities for June 2015.

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **#** | **Project/Application** | **Milestone** | **Status** | **QA Remarks** | **Action Items** |
| 1 | CBMS | Testing QUOTIT API | **Planned** |  |  |
| 2 | CBMS | Testing Transmittal Engine | **Planned** |  |  |
| 3 | CBMS | Testing Benefit Point API | **Planned** |  |  |

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End of Report